

COLETS CHILDREN'S PARTY TERMS AND CONDITIONS

To be returned to Colets before your children's party

BOOKINGS:

All bookings for children's parties should be made through the Junior Activities Coordinators.

PARTY PAYMENT:

Full payment is required at the time of booking, this includes all extra children.

(Please note: your party is not confirmed until this payment is made.)

MEMBER DISCOUNT:

To receive the Colets member discount price for the first party payment, the parent / guardian must be a current full/peak member of Colets.

PARTY PRICES:

Party prices are set and part of a package. Package includes invitations, party bags, party tea, decorations and tableware.

PAYMENT OPTIONS:

Payments should be made to the Junior Activities Co-ordinators by credit/debit card or cheque (Made payable to 'Colets').

CANCELLATION NOTICE:

- The payment will be refunded in full if more than 28 days' notice is given prior to the party date, this must be by emailed directly to juniors@colets.co.uk.

- 50% of the first party payment will be refunded if written notice is given 14-28 days prior to party date.

- No refund will be given if less than 14 days notice is given prior to the date of the party.

NUMBER OF CHILDREN:

There are set minimum and maximum numbers for the parties.

- Pool 12 minimum and 20 maximum.

- Traditional and Multi-Sports - 12 minimum and 30 maximum.

- Soft Play & Games and Bouncy Castle - 12 minimum and 25 maximum (Split groups for over 25 children).

Please note: If over 24 children attend any party, we would require an additional staff member at an extra cost to you.

CONFIRMATION LETTER:

An invoice and confirmation letter will be issued to you when the balance has been paid.

CHILDREN ATTENDING:

Parties are provided for children aged 3+yrs. Younger children are welcome to attend however must remain under the supervision and care of their parent/guardian. The party host is responsible for contacting a child's parent / guardian should they need to be contacted during the party.

FOOD & DRINK:

Parents wishing to bring soft drinks into the party from the bar, can do so but must be in plastic glasses or paper cups. Any alcoholic beverages must be purchased on site and consumed in the bar area. Colets is not responsible for any additional food supplied by the party hosts, including the cake. Please do not provide anything containing nuts or traces of nuts.

FOOD ALLERGIES:

Please make us aware of any allergies or intolerances so we can speak with our catering team and advise what we can provide. Although we make every effort to provide a nut free zone, we cannot guarantee this 100%.

PHOTOS:

It is Colets' policy that parents are not allowed to take photos of children in the swimming pool. They are able to take them in the party rooms and/or soft play.

I have read and understood the terms and conditions as stated above and hereby agree to them:

Name.....

Signed.....

Date.....

Date of Party.....