

POOL

A set of pool rules is posted in each set of the pool changing rooms. We draw your attention to the Institute of Sport and Recreation Management (ISRM) guidelines relating to the supervision of children in the pool, specifically that children under the age of 4 should be supervised by an adult on a one-to-one basis and that children between the ages of 4 and 8 should be supervised on a two-to-one basis. Members exceeding these ratios do so entirely at their own risk.

A copy of our Articles of Association are available on request.

COLETS HEALTH & FITNESS CLUB RULES & REGULATIONS

MEMBERSHIP

- All memberships are non-refundable. No subscriptions will be returned for any unused period of membership.
- Monthly payments must be by Direct Debit.
- Annual memberships must be renewed within two weeks of the renewal date. A charge of £25 is payable for late renewals. Lapsed members are not eligible for any promotional joining or referral offers for a full six months after expiry date.
- All memberships are for a minimum period of three months, plus one month's cancellation notice at the full rate and in line with our payment collection date which is the 6th of the month. Notification of any alterations or cancellations must be submitted in writing and received by the 14th of the month prior to the next payment.
- Colets Health & Fitness reserve the right to cancel a membership or to refuse admission to the premises.
- Certain amendments to membership may be subject to an administration charge. Full details of all charges are available on request from the membership department.
- Colets operates an "on-hold" facility for Peak and Day Club adult memberships only. Suspension of membership is for a minimum period of two months and for a maximum of six months in any twelve calendar month period. An administration fee of £5 per month applies.
- Members must always present their cards at reception on arrival.
- Membership cards are not transferable and are valid for the named member only.

GENERAL

- Guests are welcome but must always be accompanied by a member and must sign in at reception at the time of paying the guest fee. The host member is responsible for the guest's conduct whilst visiting the club and for any unpaid guest's fees.
- Members wishing to use facilities outside their particular membership's permitted hours (e.g. a Day member wishing to have a swim at the weekend) may do so but will be charged the relevant guest fee for each facility. Please note: advance bookings are not permitted.

GENERAL (Contd.)

- All persons using or entering the club premises do so at their own risk. Colets Health & Fitness, their licensed employees and servants can not accept responsibility for any loss of, or damage to, personal property or personal injury, fatal or otherwise. Lockers are provided for the storage of personal possessions.
- Cars may be parked in the club car park, at the owner's risk, ONLY when visiting the club. Please do not leave valuables on display in your vehicle.
- Personal details are held on computer.
- The premises are monitored by a 24-hour recording CCTV system. This is for the protection of the premises, staff, members and their property.
- Mobile phones may not be used in the studio, gymnasium, pool area or any of the changing rooms. We would ask members to be considerate of other members when using mobile phones.
- Disabled and Parent & Child parking bays are available and marked in the front car park.

CHILDREN/JUNIORS (UNDER 18)

- Children are welcome but must be supervised at all times, either by their guardian or parent, when not taking part in a structured activity organised by Colets.
- Colets staff are not permitted to supervise children other than during Colets timetabled and structured activities.
- All children under the age of 18 must check-in by 5.30pm, vacate facilities by 7.00pm and be off the club premises by 8.30pm.
- Members are not permitted to bring guests into the club except for supervision purposes in the swimming pool when full guest fees will apply. Alcohol will not be served to under 18s.

SQUASH

- Courts are available for play during booked times only, regardless of a match being completed or not.
- Suitable court dress must be worn. Black-soled shoes are forbidden.
- Courts may not be booked or cancelled in another member's name or for another member other than the linked member in a joint membership.

SQUASH (Contd.)

- Members failing to appear for a pre-booked court, or cancelling their court within 12 hours of the scheduled starting time of the court, will be charged an arrears fee.
- Members failing to check in at reception will be charged double an arrears fee on the basis that they have failed to appear for the court. The court may also be reallocated.

GYMNASIUM

- All persons using the gym must complete a pre-exercise questionnaire. Persons not wishing to undergo an induction must sign a disclaimer. These may be booked at reception.
- All Juniors and Esher College Students must complete both the pre-exercise questionnaire and induction. The ensuing programme must be adhered to.
- Use of the equipment by Junior and Esher College Student members is restricted as follows:
 - Age 14/15: Use of first floor equipment only.
 - Age 16/17: Use of first floor equipment plus resistance and cable machines.
 - Please note: Use of the free weights and plate loaded kit by any Junior members is not allowed.

STUDIO

- Members failing to appear for a pre-booked class, or cancelling their place within 12 hours of the scheduled starting time of the class, will be charged an arrears fee.
- Members arriving later than five minutes after the start of the class will not be allowed to enter the class.
- The club reserves the right to change the timetable at any time, but will endeavour to give as much notice as possible of any changes to the advertised timetable.
- Members failing to check-in at reception will be charged the full session rate on the basis that they have failed to appear for the class.
- Juniors under 14 years of age may not take part in Studio classes. Selected classes as marked on our current timetable are available to Junior members aged 14+.
- Classes may not be booked or cancelled in another member's name other than the linked member in a joint membership.